

## Lifetime Limited Warranty

Thank you for selecting Newtec Windows & Doors Incorporated ("Newtec") products. Newtec is pleased to offer our customers the convenience of Lifetime Limited Warranty for your newly purchased Newtec products such as windows and doors ("Products") or such Products installed by Newtec. To ensure your complete satisfaction, please contact us to register within one month from purchase by requesting this Warranty Form and we will be happy to assist you. Newtec guarantees the original consumer and purchaser ("Original Purchaser") of Newtec Products installed in a family home ("Home") by the contractors, that Newtec will repair or replace any such Newtec Products that are defective in materials or workmanship and will pay the costs of all parts and labor if any. If repair is not commercially practical or cannot timely be made, then Newtec will, at the Original Purchaser's option, either replace any defective Newtec Products or refund the purchase price.

### PERSONS COVERED

This Warranty extends to the Original Purchaser of Newtec Products, and may be transferable. Please contact us to clarify. The Warranty starts on the date of purchase as new construction or the installation of Newtec windows or doors in the Home as replacements ("Start Date") and remains effective as long as the Original Purchaser owns and resides in, or occupies the Home. All products must be paid in full to qualify. For quality assurance purposes, all Products should be inspected by the Original Purchaser prior to, or at the time of installation or upon transfer of title to the Original Purchaser.

### FRAMES AND SASHES

Frames and sashes of windows are LIFETIME warranted against cracking, peeling, flaking, blistering or corroding to the Original Purchaser for a period of twenty (20) years from Start Date.

### GLASS

The sealed insulated glass units are warranted from Start Date against hermetic seal failure for twenty (20) years in a prorated schedule that is full coverage within five (5) years, seventy-five percent from sixth (6th) to tenth (10th) year, fifty percent from eleventh (11th) to fifteenth (15th) year and twenty-five percent from sixteenth (16th) to twentieth (20th) year. Glass breakage is not covered under this warranty. Condensation or frost on exposed surface is not a defect but may be the result of excessive humidity within the property and a difference between the interior and exterior temperatures and is not covered under this warranty.

### HARDWARE AND PARTS

Newtec will warrant hardware and other mechanical parts for a period of five (5) years and in highly corrosive environments of one (1) year from Start Date of the windows and doors as new construction or as replacements.

### LABOR

Newtec will provide the labor to correct any eligible warranty items provided by Newtec personnel for one (1) year from Start Date. Thereafter, the purchaser is responsible for all the costs of labor at the rate at the time of claim.

### EXCLUSIONS FROM COVERAGE

This Warranty described above cover only manufacturing defects and do not include damage or defects caused by, or as the result of neglect, misuse, abuse, occurrence of accidents, vandalism, improper handling and/or improper storage, improper installation or use of the product or products by the Original Purchaser, his agents, assigns or invitees, any modification or alterations including but not limited to customer-applied finishes, the use of applied tints or films, acts of war, terrorism or rioting, acts of nature (e.g. flood, fire, earthquake, tornado and hurricane), exposure of the product to excessive heat and/or cold beyond naturally occurring conditions, stress caused by building defects, movement or settlement, or structural failures of walls or foundations or failure to properly care for and maintain the Newtec Products such as the application of harmful cleaning solutions or products including, but not limited to, acetone, petroleum products or abrasive compounds. Normal wear and tear including discoloration caused by normal aging or natural weathering of exterior finishes or hardware component finishes and broken glass are not defects thus are not covered by this Warranty. Exclusions also include glass breakage, glass scratches as defined in federal specifications ASTM C 1036-85, loss of functionality of hardware, rusting or corrosion of non-vinyl products or components in highly corrosive environments such as close proximity to coastal areas, improper removal of any permanent warning or identification labels from the product or products, and any inappropriate or unintended use or uses of the product including, but not limited to, any commercial use. It does not apply to any product which is manufactured beyond standard production limitation at customer's request, or which incorporate non-standard material or components installed pursuant to customer's request.

### LIMITATIONS ON REMEDIES

In no event will Newtec be liable for incidental or consequential damages (other than labor to repair or replace Products,), whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### STATE REMEDIES

This Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

### CONTACT US

All warranty claims should be made within the applicable warranty period and must be mailed with a copy of purchase receipt to Newtec Windows & Doors Inc., 3159 W. 36th St., Chicago, IL 60632. This warranty is in lieu of all other guarantees and warranties, expressed or implied. All decisions regarding warranties and claims remain the right of Newtec Windows & Doors Inc. To obtain service under this Warranty, contact us at 773-869-9888 or access Newtec's website at [www.newtecwindow.com](http://www.newtecwindow.com).

DEALER: \_\_\_\_\_

DATE OF INSTALLATION: \_\_\_\_\_

ADDRESS OF INSTALLATION: \_\_\_\_\_  
\_\_\_\_\_

PURCHASER: \_\_\_\_\_

REGISTRATION # \_\_\_\_\_