

Lifetime Limited Warranty

Thank you for choosing Newtec Windows & Doors Incorporated ("Newtec") products. Newtec is pleased to offer our customers the convenience of Lifetime Limited Warranty for your newly purchased Newtec products such as windows and doors ("Products"). Newtec guarantees the Original Purchaser of Newtec Products that Newtec will repair or replace any such Products that are defective in materials or workmanship. If repair is not commercially practical or cannot timely be made, then Newtec will, at our option, repair, replace or refund the purchase price of the products or component part. Newtec reserves the right to require return of the defective part(s). All products must be paid in full to qualify.

FRAMES AND SASHES

Frames and sashes of the windows and doors are LIFETIME warranted against cracking, peeling, flaking, blistering, rotting or corrosion to the Original Purchaser for a period of twenty (20) years from the date of purchase ("Start Date").

GLASS

The sealed insulated glass units are warranted from Start Date against hermetic seal failure for twenty (20) years in a prorated schedule that is full coverage within five (5) years, seventy-five percent from sixth (6th) to tenth (10th) year, fifty percent from eleventh (11th) to fifteenth (15th) year and twenty-five percent from sixteenth (16th) to twentieth (20th) year.

HARDWARE AND PARTS

Newtec will warrant hardware and other mechanical parts for a period of five (5) years and in highly corrosive environments of one (1) year from Start Date of the windows and doors as new construction or as replacements.

EXCLUSIONS FROM COVERAGE

This Warranty described above cover only manufacturing defects and do not include damage or defects caused by, or as the result of neglect, misuse, abuse, occurrence of accidents, vandalism, improper handling and/or improper storage, improper installation or use of the product or products by the Original Purchaser, his agents, assigns or invitees, any modification or alterations including but not limited to customer-applied finishes, the use of applied tints or films, acts of war, terrorism or rioting, acts of nature (e.g. flood, fire, earthquake, tornado and hurricane), exposure of the product to excessive heat and/or cold beyond naturally occurring conditions, stress caused by building defects, movement or settlement, or structural failures of walls or foundations or failure to properly care for and maintain the Newtec Products such as the application of harmful cleaning solutions or products including, but not limited to, acetone, petroleum products or abrasive compounds. Normal wear and tear including discoloration caused by normal aging or natural weathering of exterior finishes or hardware component finishes and broken glass are not defects thus are not covered by this Warranty. Condensation or frost on exposed surface is not a defect but may be the result of excessive humidity within the property and a difference between the interior and exterior temperatures so is not covered. Exclusions also include glass breakage, glass scratches, minor blemishes in the glass that do not significantly impair the structure or vision through the glass including glass curvature, the very gradual, natural migration of noble gas infill used in insulated glass units, torn or ripped screens for any cause whatsoever, loss of functionality of hardware, rusting or corrosion of non-vinyl products or components in highly corrosive environments such as close proximity to coastal areas, improper removal of any permanent warning or identification labels from the product(s), and any inappropriate or unintended use or uses of the product including, but not limited to, any commercial use. It does not apply to any product which is manufactured beyond standard production limitation at customer's request, or which incorporate non-standard material or components installed pursuant to customer's request, or to accessories or parts not supplied by Newtec.

LIMITATIONS ON REMEDIES

In no event will Newtec be liable for incidental, consequential or special damages (other than labor to repair or replace Products) including, but not limited to, damage or loss of other property or equipment, whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty covers materials only and Newtec does not assume any expense or responsibility involved with the removal and/or reinstallation of any replacement parts. Service charges may occur for non-warranty site surveys. Any discontinued model parts or components may be replaced with equivalent parts at the sole discretion of Newtec, and Newtec is not responsible for any color variation.

TRANSFERABILITY

This Warranty starts on the Start Date as new construction or the installation of Newtec windows or doors in the home as replacements, and remains effective as long as the Original Purchaser owns and resides in, or occupies the home. This Warranty extends to the Original Purchaser of Newtec Products, and may be transferable. For quality assurance purposes, all Products should be inspected by the Original Purchaser prior to, or at the time of installation or upon transfer of title to the Original Purchaser.

STATE REMEDIES

This Warranty gives you specific legal rights, and you may have other rights which vary from state to state. If any parts of this are void or unenforceable in your state, the remaining portions will nonetheless continue in full force and effect.

CONTACT US

All warranty claim forms must be mailed with a copy of purchase receipt within one month to Newtec Windows & Doors Inc., 3159 W. 36th St., Chicago, IL 60632. This Warranty is in lieu of all other guarantees and warranties, expressed or implied. All decisions regarding warranties and claims remain the right of Newtec Windows & Doors Inc. To obtain service under this Warranty, contact us at 773-869-9888 or visit www.newtecwindow.com.

DEALER: _____ DATE OF INSTALLATION: _____

ADDRESS OF INSTALLATION:

PURCHASER: _____ REGISTRATION # _____